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Our Ref: TA24 L21
Your Ref: A320 Road Improvements

13 January 2026

For the attention of the homeowner or occupier

Dear resident

GRAHAM, appointed by Surrey County Council as principal contractor to deliver the critical improvements to the A320 between Ottershaw and Chertsey, will soon be completing works currently in progress at St Peters roundabout and are now preparing to move to the next working location, which is Ottershaw.

The planned improvements to be undertaken in Ottershaw will include:

- Provision of a new and improved Ottershaw roundabout with greater circulatory capacity with widened approaches and exits providing additional traffic lanes
- Flood reduction initiatives, including the construction of attenuation ponds and shallow swales
- Provision of shared-use pavements/cycle paths
- Improved lighting for all road users and provision of safe crossing facilities for pedestrians and cyclists

Some initial enabling works for the above are currently planned to commence **from 19 January 2026** and will consist of early site and vegetation clearance, preliminary excavation work and establishment of a site compound. Most of these works will be carried out on the verges, off carriageway. As work progresses, there may occasionally be the need for some on-carriageway traffic management measures. Where possible we aim to carry out on-carriageway works overnight, or during off-peak hours to minimise traffic disruption.

We will mostly be working during the day, Monday to Friday, with out of hours work only undertaken if necessary to carry out certain key activities.

While we will always aim to keep disruption to a minimum, the nature of our works may cause some disruption from time-to-time. We would like to apologise in advance for any disruption or delays to your journeys.

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In order to carry out these works, we need to temporarily close the Murray Road car park. This is necessary to safely facilitate site clearance works immediately adjacent to the existing car park and build the satellite site compound.

The car park closure will be in place from Monday 19 January 2026. Work to construct the new car park will begin immediately to enable the ongoing provision of parking in this area. We will provide progress updates and an expected reopening date as works progress.

We will also contact residents ahead of any road closures which may particularly directly impact them or their property.

Keep in touch

If you would like more information about the improvements to the A320 between Ottershaw and Chertsey:

- visit the project website using the link below

<https://www.graham.co.uk/a320-north-of-woking-improvements/>

- contact the project team directly via email:

civilscustomerrelations@graham.co.uk

- contact the project team via telephone:

02895 071 034

- subscribe for electronic updates on the project using the link below or scan the QR code:



<https://bit.ly/40XqcQo>

We would like to thank you for your patience while we deliver these improvements.

Yours faithfully

Harry Knapp
Stakeholder and Community Engagement Officer
GRAHAM