



Funded by
UK Government



Wedi ei ariannu gan
Llywodraeth y DU



Frequently Asked Questions

What work are you carrying out?

Cardiff Council is working with Transport for Wales (TfW) to deliver a new tramway from Cardiff Central to Cardiff Bay, as part of the first phase of Cardiff Crossrail. This will improve connectivity between the city centre and the Bay, benefiting the wider city and region.

GRAHAM has been identified as the principal contractor for these construction works which will be funded jointly by UK and Welsh Governments.

The first phase of the scheme will be built between Cardiff Central train station and Cardiff Bay. The new tramway will ensure strong connectivity between Butetown and the city centre, making it easier for the public and visitors to access Cardiff Bay.

This phase of the scheme will deliver:

- A new two-platform station stop located in the southern car park of Cardiff Central railway station.
- A new tramway from the southern car park at Cardiff Central station, crossing through Callaghan Square to join the existing Cardiff Bay line.
- Extensive Public Realm Improvements in Callaghan Square, reorganised highway alignments and segregated cycleways.
- New Green Infrastructure in the form of new planting, grassed tramway, trees and sustainable drainage.
- An additional third platform at Cardiff Bay railway station (in addition to the new platforms currently under construction)

Will the work cause disruption?

To safely build the new tram-train route between Cardiff Central and Cardiff Bay the layout in the area will need to be significantly rearranged, and the following measures may be in place at any time:

- Lane reductions and reallocated lanes
- Restricted turning movements
- Reduced junction capacity
- Temporary traffic layouts
- Road Closures to facilitate works

Impact:

These changes will severely impact traffic flow, particularly during peak hours. Drivers should expect:

- Longer journey times
- Queueing and congestion throughout the area
- Delays that may be substantial at busy periods

Advice:

Road users are strongly advised to:

- Avoid the Callaghan Square area if possible
- Use alternative routes
- Allow extra time for essential journeys
- Consider public transport, walking, or cycling for shorter trips

We recognise the inconvenience these works will cause; however, they are essential to delivering a modern, reliable transport link between Cardiff Central and Cardiff Bay, alongside significant improvements to the public realm and the wider highway environment.

Can I still travel by bus or train during the works?

Please check your journey before you travel by train by visiting tfw.wales/service-status

You can find out more information about Cardiff Bus services [here](#). Please check with Cardiff Bus for the most up-to-date information on their services

Will there be changes to walking routes throughout the works?

A safe route for pedestrians will be provided throughout the works. There may be occasions where temporary crossings are required or routes are slightly diverted while we are carrying out construction activities. Alternative routes will always be clearly signposted. Pedestrian diversions and routing maps can be found on the GRAHAM website: www.graham.co.uk/cardiffcrossrail/

How long will the works take?

Enabling works will start in June 2026 and construction is expected to take until at least the end of August 2028.

There are a number of different works phases which require different layouts of traffic management.

Information about closures and re-routing will always be provided before the closure takes place.

A section of Bute Street from the junction with Callaghan Square to Maria Street will need to close during some phases to facilitate construction. This includes:

- A closure between North Church Street and Maria Street
- A closure from Callaghan Square to North Church Street
- A section of single lane traffic between Callaghan Square and Maria Street

When dates for closures are confirmed, you will be able to find this information on the contractor's website: www.graham.co.uk/cardiffcrossrail/

Will there be night works?

Some work will need to be carried out at night when trains aren't running, and roads can be closed to ensure safety for our workers. This work can be noisy, but we'll try to keep disruption to a minimum by using the most appropriate noise reduction measures for the area. We will always update local residents before night works are planned to take place.

What is the wider vision for Cardiff Crossrail?

Cardiff Crossrail phase 1a is part of the wider Cardiff Crossrail vision presented in the Transport White Paper, published by Cardiff Council in July 2019.

Cardiff Crossrail is a bold and ambitious plan to deliver a new tram system for the city - one that will eventually stretch from the northwest to the east, connecting with the proposed Parkway Station. With further investment, we aim to create a reliable, affordable cross-city tram service that links some of Cardiff's most underserved communities to the rail network for the first time.

This is a long-term investment in Cardiff's public transport infrastructure - designed not just to move people, but to transform how they move. While the cost of this section reflects the scale of the work, some of the funding will go towards improving public spaces and integrating walking and cycling routes. This is about building a greener, more sustainable transport system - like those already operating in cities such as Manchester, Nottingham and Edinburgh.

How can I give my feedback?

Should you have any questions or queries and wish to speak to a member of the team please email;

Harry Knapp, Stakeholder & Community Engagement Officer

Email: civilscustomerrelations@graham.co.uk

You can also email transportprogrammeteam@cardiff.gov.uk

Where can I find more information?

You can access the latest updates including routing information here:

www.graham.co.uk/cardiffcrossrail/