



Our Ref: CXR-1A

09/07/2026

Dear Resident,

Cardiff Crossrail Phase 1A – Bute Street Works Update

We are writing to inform you about upcoming work on the highway network, which will involve temporary changes to traffic arrangements in your area.

The transformation of Callaghan Square forms part of the first phase of Cardiff Crossrail – a new tram-train route linking Cardiff Central Station with Cardiff Bay. This is a major step towards a wider network that will eventually connect Plasdŵr in the northwest of the city with the proposed Cardiff Parkway station in the east.

The project will also deliver new tram platforms at both stations, a twin-track tramway through Callaghan Square, improved public spaces, safer road layouts, and new walking and cycling routes.

As part of these works, a section of Bute Street will be closed to vehicles from 7.30pm on 24th July for approximately 6 weeks.

During this time:

- Bute Street between Maria Street and North Church Street will be closed to traffic
- North Church Street will only be accessible from Callaghan Square
- Maria Street will only be accessible from the southern end of Bute Street
- Lane reductions in Callaghan Square remain in place
- Pedestrian access will be maintained

In addition, from **9pm on Friday 24th July to 6am on Monday 27th July** there will be no vehicle access to North Church Street.

The traffic management is essential to allow the following work to be carried out in this phase.

- Major utility diversions underneath the carriageway - including the safe relocation of a high-pressure gas main
- Creating a secure, traffic-free working area to protect the public and staff working on site.

Over the next two years, several phases of traffic management will be required to complete the project. This will include further closures of sections of Bute Street, and changes to routing around the Callaghan Square area. We will continue to keep you updated as work progresses and will notify you in advance at each stage of the project. The latest information will always be available on the GRAHAM website www.graham.co.uk/cardiffcrossrail/

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GWEITHIO DROS GAERDYDD, GWEITHIO DROSOCH CHI

Mae'r Cyngor yn croesawu gohebiaeth yn Gymraeg, Saesneg neu'n ddwyieithog. Byddwn yn cyfathrebu â chi yn ôl eich dewis, dim ond i chi roi gwybod i ni pa un sydd well gennych. Ni fydd gohebu yn Gymraeg yn arwain at oedi.

WORKING FOR CARDIFF, WORKING FOR YOU

The Council welcomes correspondence in Welsh, English or bilingually. We will ensure that we communicate with you in the language of your choice, as long as you let us know which you prefer. Corresponding in Welsh will not lead to delay.



STRONGER
FAIRER
GREENER



We will be holding a drop-in session for residents and local businesses to come and speak to the project team and the contractor, GRAHAM, about the construction of the project. The next drop-in session is on **Thursday 23rd July, 11am-3pm** at Butetown Community Centre, Loudoun Square, Cardiff CF10 5UZ.

We understand this will cause disruption and have included diversion routes with this letter. This work is a long-term investment in a greener, more sustainable and accessible transport system for Cardiff, and we appreciate your patience while these improvements are delivered.

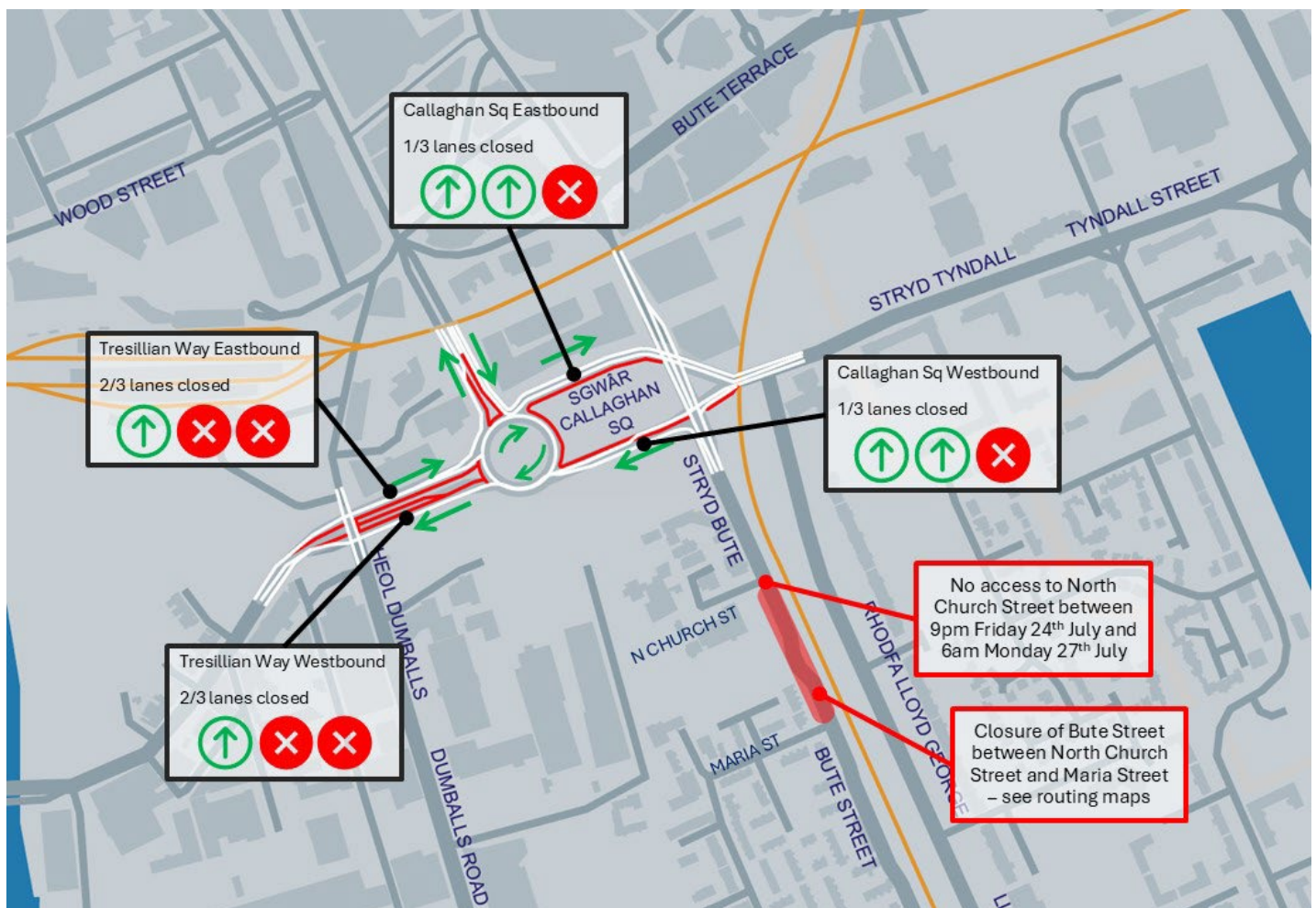
If you have any questions, please contact the project team.

Yours faithfully,
Transport Programme Team
Cardiff Council

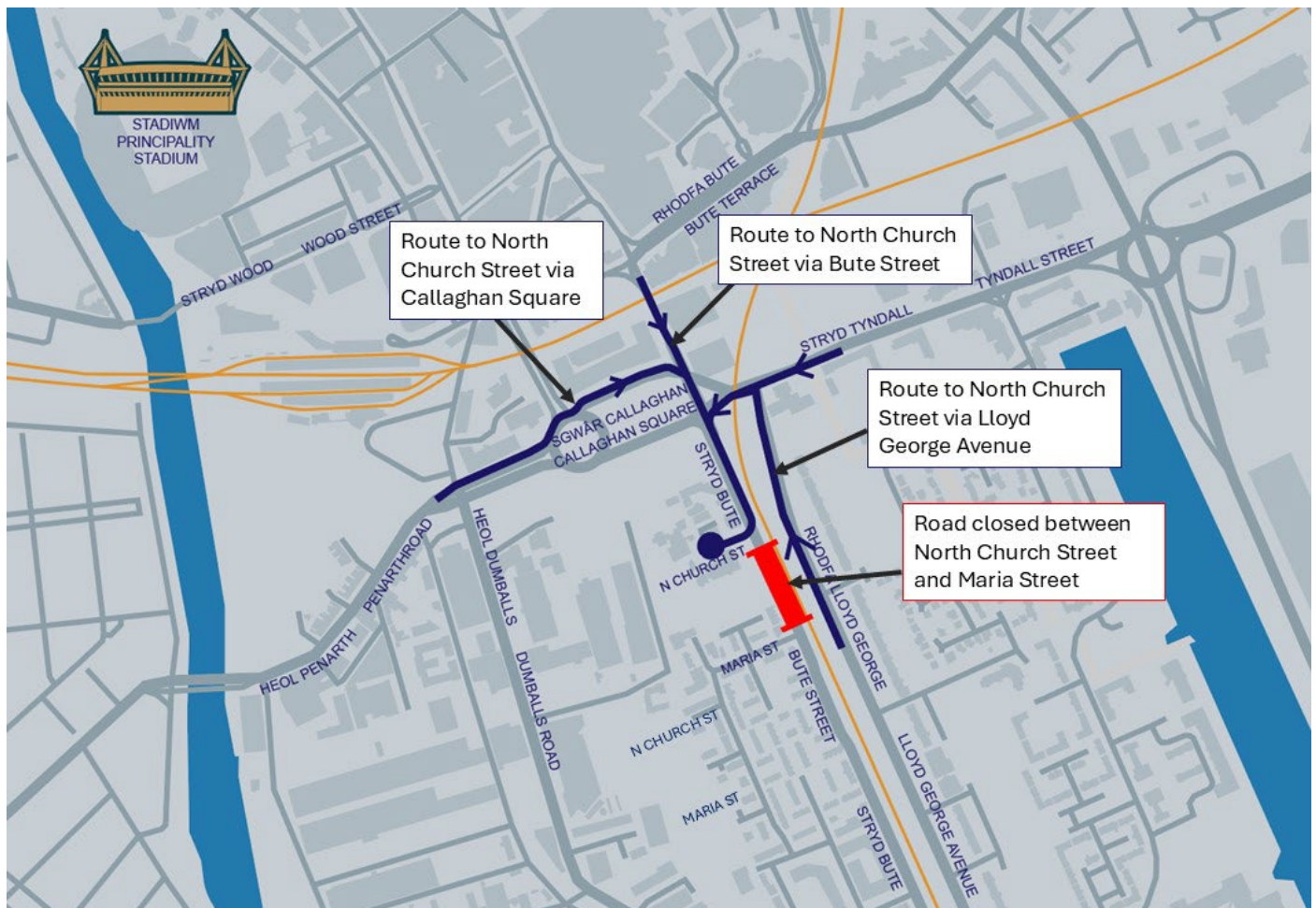
Contact us:

Cardiff Council: transportprogrammeteam@cardiff.gov.uk

GRAHAM: civilscustomerrelations@graham.co.uk



Access to North Church Street during this phase of works:



Access to Bute Street, south of Maria Street during this phase of works:

