Email: A320feedback@surreycc.gov.uk

SURREY
COUNTY COUNCIL

Major Infrastructure
Delivery Group
Surrey County Council
Victoria Gate
Chobham Road
GU21 6JD

November 2026

Dear resident,

We're writing to inform you that works will be restarting on the central and eastern areas of the Ottershaw roundabout, which are bordered by Guildford Road and Murray Road.

The restart

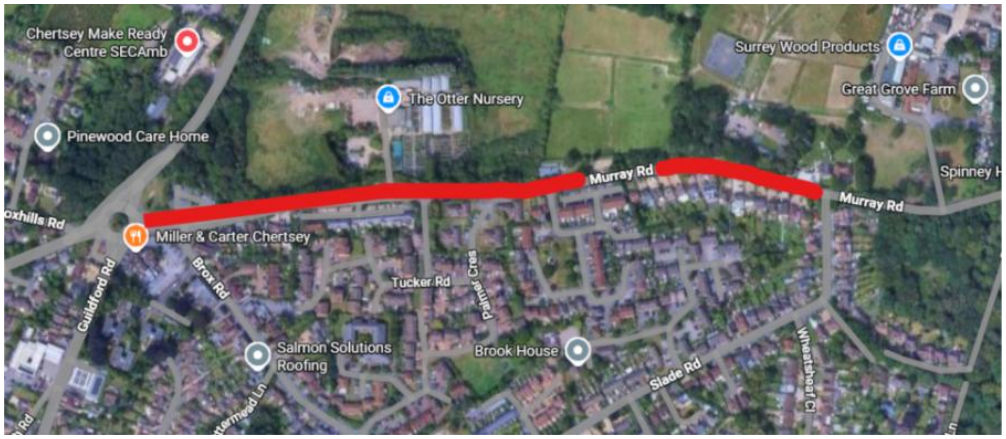
As we communicated previously, works at the roundabout were paused while the council worked with the contractor, arboriculturists and ecologists to carry out surveys across the whole roundabout site. We also needed to agree measures to ensure the continued protection of trees, as well as replacement planting to mitigate loss of trees and vegetation.

Those surveys and measures are now with the county planning authority for review. Until those planning matters are resolved, some trees on the western side of the site (near the ambulance station) have been fenced off for their protection and works in that area will remain paused.

The county planning authority has agreed to works restarting in the central and eastern areas of the roundabout. Early remobilisation works will begin on Monday 23 November.

Vegetation clearance and utility works

Part of the initial works will be overnight vegetation clearance which means our contractor is planning to close Murray Road from the Ottershaw roundabout to Slade Road (please see map below), from 8pm on Tuesday 24 November to 5am on Wednesday 25 November. Three mature oaks in the northern verge are protected and are not being removed, but some other trees and scrub will be removed in line with the planning permission.



During the closure, residents' access will be permitted via an escort from our contractor's traffic management personnel who will be positioned on either side of the closure. A signed diversion will be in place via Addlestone using Spinney Hill, Church Road, A319, St Peter's Way and Guildford Road. We would like to apologise for any inconvenience or disruption caused and we endeavour to complete any noisy works as early in the evening as possible. Following the vegetation clearance, works to move gas and water pipes will begin.

The new roundabout

The new roundabout, as already approved by planning, will be larger with wider approaches and exits which will help reduce tailbacks in Ottershaw. The new location is north of the current roundabout, taking it further away from the village, and new landscaping will help screen the roundabout from homes and businesses. Other benefits, include:

- Driver and pedestrian safety improvements to Brox Road
- Improved pedestrian links and a 4m-wide shared footpath and cycleway along the west side of Guildford Road.
- Provision of traffic light-controlled crossings for pedestrians and cyclists
- Improved street lighting and public transport facilities.
- New measures to help reduce and better manage potential flood risk.

Other works areas

- Works are continuing to provide a new, larger roundabout at the junction of Holloway Hill and Guildford Road. We still expect the junction to reopen in early 2027 and apologise for the disruption this is causing. In response to resident-feedback, the diversion route now takes drivers via Chertsey to take pressure off local roads.
- Works are also underway to upgrade the M25 Junction 11 roundabout. This includes creating new dedicated left turn lanes for traffic exiting the M25, which requires lane closures on the exit sliproads. A lane is already closed on the clockwise sliproad, and there's a lane closure on the anti-clockwise sliproad expected soon. Please visit the project website for the latest information.

Further information

Please visit www.surreycc.gov.uk/a320improvements or call 0300 200 1003 (9am to 5pm, Monday to Friday, excluding bank holidays) for up-to-date information about the project.

Yours faithfully,
A320 project team